


The **secada** service is run by a group of agencies in south east Melbourne. These are:

- Monash Health
- Odyssey House
- TaskForce
- Windana
- YSAS – Youth Support & Advocacy Service

South Eastern Melbourne PHN is the organisation who leads the secada service.



Learn more about secada:

 1800 14 25 36

 secada@semphn.org.au

Telephone intake service operating hours:

Mon - Fri: 9:00am - 5:00pm

www.semphn.org.au/secada



**information about
the secada service**



MonashHealth

TaskForce
Where hope finds help.

windana
Drug & Alcohol Recovery



phn
SOUTH EASTERN
MELBOURNE

*South Eastern Melbourne PHN is the lead agency for **secada** and gratefully acknowledges its partnering agencies.*

Who is secada?

We are a group of agencies who provide drug and alcohol recovery support for people in south east Melbourne.


Who is secada for ?

We support people 16 years and over with a range of alcohol and drug concerns. This includes people who may also have:

- physical and mental health problems,
- family and social needs,
- been involved with the courts or police.

We also support their families, friends and carers.

How do you contact secada ?

 **Call 1800 14 25 36** Monday to Friday between 9.00am and 5.00pm to speak with a secada clinician.

At other times you can leave a message for our team to call you back, or you can choose to be connected to DirectLine*.

*DirectLine offers confidential counselling, information and referrals 24 hours a day, 7 days a week.

Anyone can call DirectLine on 1800 888 236

Learn more about DirectLine at www.health.vic.gov.au/aod/directline

What can you expect when you call secada ?

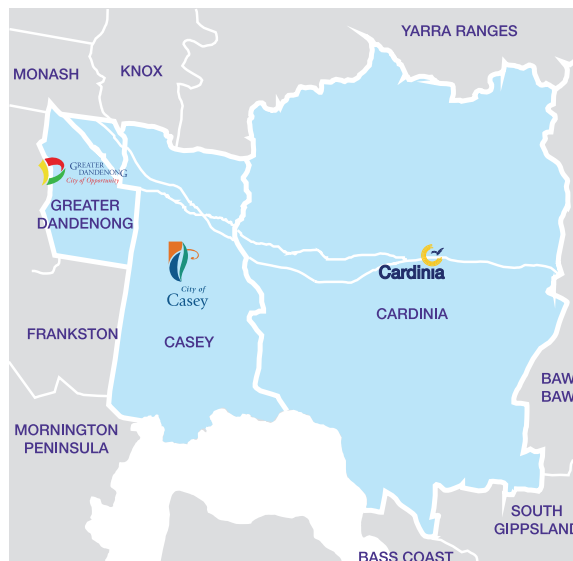
- We will treat you with respect and dignity
- We will respect your privacy
- We will explain the service and talk to you about your rights
- We will involve you in planning your treatment and care



If you need help from an interpreter, we can book one for you.

Where are secada services ?

Our services are located in the Local Government Areas of: Greater Dandenong, Casey and Cardinia.



You can call secada
any time on 1800 14 25 36

intake and screening

We will ask you questions to see if secada is right for you

If secada is right for you, we will book you in for an assessment
If secada is not right for you, we will connect you with other supports

With your permission, we will share your information with those involved in your care

assessment

We will work with you to plan your care and recovery

This assessment will help us plan your care with you

All your information will be kept on one shared record

treatment and care

Together we will work towards your recovery goals

Your family and carers can also be involved along the way if you wish